KANEPACKAGE PHILIPPINE INC.  No. 5 Ring Road LISP II, Brgy. La Mesa, Calamba City, Laguna Telephone No. (049) 545-7166 to 69 Fax No. (049) 545-6302				INVESTIGATION REPORT FORM (IRF)  Inhouse Detection Customer Claim Control No.: JPE 06 0005						
Contract					Control No.: IRF-06-0005 Date Issued: 15-Jun-22					
Custom			NEL A	Attenti		NOEMI CEPEDA				
Item Code 516230200 PANEL A			Depart		KPLIMA-PRODUCTION					
Item Description LOUVRE 2 MJX EUROPE  Job Order Number 17162				Date of Detection		14-Jun-22				
				Section	n Detected	INPROCESS QA				
	ILLUSTRATION OF THE PROBLEM				Major		Minor			
			FERON IN	100000	Lot Quantity (pcs.) Reject Quantity (pcs.) Reject Percentage  500 130 26.00%  Nature of Defect:					
\$60,000	BOOM MARINE BOOM FALLS HOLD IN THE CONTROL OF THE C				GLUE STAIN  Requirement:					
				ITEM SHOULD BE IN GOOD CONDITION; NO OCCURRENCE OF GLUE STAIN						
					Actual:  GLE STAIN OCCURRED FOR PANEL A					
	NO. OF OCCURRENCE		DISPOSITION		AREA OF OCC	CURRENCE / ORIGIN CONTENT				
	First		Hold		Slotter	Gluing		Material		
	Recurrence		Special Acceptance		EQOS	Vertica	Dimension			
	No.:		For Rework		Diecut Others:			Appearance		
Date:			Reject / Disposal		Detaching Pro					
	Issued by		Checked by		Approved	Recei		Received by (Receiving Section)		
	C. Arevalo  QA-IE Staff  G. Methsino  QA-Freezing  G. Methsino				QA Asst. Manager			N. Cepeda Head/ Supervisor		
	I. INVESTIGA				ATION / ANALYSIS					
	DIRECT CAUSE: (A	analyze the reason	on of occurrence, why it happened?)		INDIRECT CAUS	SE: (Analyze the rea	son of occurr	ence, why it leaked?)		
System / Training	Why 1: Why 2: Why 3: Why 4: Why 5:			Why 1: Why 2: Why 3: Why 4: Why 5:						
"	Why 1:			Why 1:						
Design / Toolings	Why 2:			Why 2:	Why 2:					
/ To	Why 3:			Why 3:	Why 3:					
esigr	Why 4:			Why 4:	Why 4:					
	Why 5:			Why 5:						
_	Why 1:				Why 1:					
Process / Material	Why 2:			Why 2:	Why 2:					
3 / Ms	Why 3:			Why 3:	Why 3:					
ocess	Why 4:			Why 4:	Why 4:					
ď	Why 5:				Why 5:					

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## INVESTIGATION REPORT FORM (IRF)

OCCURRENCE ROOTCAUSE  OUTFLOW ROOTCAUSE  IMMEDIATE ACTION: (Action to be done to contain/ temporary correct the problem found)  CORRECTIVE ACTION: (Actions to be done to ensure that the problem will not happen again	7 ax No. (045) 515 654			FINAL CON	CLUSION				
Sorting Result    Actions to be done to eliminate recurrence   Who / Williams	occu	RRENCE ROOTCAUSE							
Sorting Result  Location Total Stock NG Total Good  NM Location Total Stock NG Total Good  NM System									
Location   Total Stock   NG   Total Good   System	IMMEDIATE ACTION: (Action	to be done to contain/ temporary	oblem found)	CORRECTIVE ACTION: (Actions to be done to ensure that the problem will not happen ag-					
RMM   System   System	. Sorting Result					Actions to be o	done to eliminate recurrence		Who / Whe
System  Fig   System   System	Location	Total Stock	NG	Total Good					
Orientation  Date Title	RM				_				
Order lation Order Title Order	WIP				System				
Date   Time   Design / Tools    Altendees   Time   Time   Time   Time   Time    Altendees   Time   T	FG								
Title   Status   Tools   Tools	. Orientation								
Tritle Altendees Rework Quantity Rework Quantity   Process   Proce	Date	Time			Design /				
Rework Quantity Total Good Rework Percentage (Good)    III. GORROOTCAUSE VERIFICATION (To be filled out by QA In-charge)   Date Conducted: PIC:	Title								
Rework Quantity Total Good Rework Percentage (Good)    III. QA ROOTGAUSE VERIFICATION (To be filled out by QA In-charge)   Date Conducted: PIC:   PIC:   PIC:	Attendees								
Total Good Rework Percentage (Good)    III. QA ROOTGAUSE VERIFICATION (To be filled out by QA In-charge)   Date Conducted: PIC:   PIC:	. Reworking								
Total Good Rework Percentage (Good)    II. QA ROOTGAUSE VERIFICATION (To be filled out by QA In-charge)   Date Conducted: PIC:   PIC:     PIC:     PIC:     PIC:     PIC:	Rework Quantity				<b>D</b>				
Date Conducted: PIC:   Recommendation   PIC:   Recommendation	Total Good				Process				
Ill. CORRECTIVE ACTION VERIFICATION (To be filled out by QA In-charge)  Checked by Date Implemented? Remarks  1st Verification of Action [] Yes [] No  2nd Verification of Action [] Yes [] No  3rd Verification of Action [] Yes [] No  Effectiveness of Action [] Yes [] No  Note: If no same defects / problems occurs for 5 consecutive deliveries, corrective action is considered effective / closed. If the same problem occurs within 5 consecutive deliveries or 3rd verification of action still not yet implemented, Investigation Report shall be re-issued to the affected department to provide new improvement action.  IV. CLOSURE  Status: Remarks: Approved by: Process Owner Acknowledgment: (Receiving Section Still Closed)	Rework Percentage (Good)								
III. CORRECTIVE ACTION VERIFICATION (To be filled out by QA In-charge)  Checked by Date Implemented? Remarks  1st Verification of Action  [] Yes [] No  2nd Verification of Action  [] Yes [] No  3rd Verification of Action  [] Yes [] No  [] Yes [] No  [] Yes [] No  What if no same defects / problems occurs for 5 consecutive deliveries, corrective action is considered effective / closed. If the same problem occurs within 5 consecutive deliveries or 3rd verification of action still not yet implemented, investigation Report shall be re-Issued to the affected department to provide new improvement action.  IV. CLOSURE  Status: Remarks: Approved by: Process Owner Acknowledgment: (Receiving Section of the content of the conte	II. QA ROOTCAUSE VERI	FICATION (To be filled o	ut by QA In	-charge)	Date Conduc	ed:	PIC:		
Checked by Date Implemented? Remarks  1st Verification of Action  [ ] Yes [ ] No  2nd Verification of Action  [ ] Yes [ ] No  3rd Verification of Action  [ ] Yes [ ] No  Note: If no same defects / problems occurs for 5 consecutive deliveries, corrective action is considered effective / closed. If the same problem occurs within 5 consecutive deliveries or 3rd verification of action still not yet implemented, Investigation Report shall be re-issued to the affected department to provide new improvement action.  IV. CLOSURE  Status: Remarks: Approved by: Process Owner Acknowledgment: (Receiving Section of Still Open)		dentified Rootcause					Recommendation		
Checked by Date Implemented? Remarks  1st Verification of Action		III. CORRE	CTIVE ACT	ION VERIFICATI	ON (To be fil	ed out by QA I	n-charge)		
2nd Verification of Action  [ ]Yes [ ]No  [ ]Yes [ ]No  Effectiveness of Action  [ ]Yes [ ]No  Note: If no same defects / problems occurs for 5 consecutive deliveries, corrective action is considered effective / closed. If the same problem occurs within 5 consecutive deliveries or 3rd verification of action still not yet implemented, Investigation Report shall be re-issued to the affected department to provide new improvement action.  IV. CLOSURE  Status: Remarks: Approved by: Process Owner Acknowledgment: (Receiving Section of Still Coop.)									
3rd Verification of Action  [] Yes [] No  Effectiveness of Action  [] Yes [] No  Note: If no same defects / problems occurs for 5 consecutive deliveries, corrective action is considered effective / closed. If the same problem occurs within 5 consecutive deliveries or 3rd verification of action still not yet implemented, Investigation Report shall be re-issued to the affected department to provide new improvement action.  IV. GLOSURE  Status: Remarks: Approved by: Process Owner Acknowledgment: (Receiving Section of Closed)  Still Closed	1st Verification of Action		[ ] Yes		[ ] No				
Effectiveness of Action  [ ] Yes [ ] No  Note: If no same defects / problems occurs for 5 consecutive deliveries, corrective action is considered effective / closed. If the same problem occurs within 5 consecutive deliveries or 3rd verification of action still not yet implemented, Investigation Report shall be re-issued to the affected department to provide new improvement action.  IV. CLOSURE  Status: Remarks: Approved by: Process Owner Acknowledgment: (Receiving Section Closed)  Statistic Closed	2nd Verification of Action		[ ] Yes		[ ] No				
Note: If no same defects / problems occurs for 5 consecutive deliveries, corrective action is considered effective / closed. If the same problem occurs within 5 consecutive deliveries or 3rd verification of action still not yet implemented, Investigation Report shall be re-issued to the affected department to provide new improvement action.  IV. CLOSURE  Status: Remarks: Approved by: Process Owner Acknowledgment: (Receiving Section Closed	3rd Verification of Action			[ ]Yes	[ ]No			,, °	
Status: Remarks: Approved by: Process Owner Acknowledgment: (Receiving Section Closed	Effectiveness of Action	[]Yes []No			v <sub>y</sub>				
Status: Remarks: Approved by: Process Owner Acknowledgment: (Receiving Section Closed	Note: If no same defects / prob deliveries or 3rd verification of	lems occurs for 5 consecu action still not yet impleme	utive deliven ented, Inves	tigation Report st	all be re-issu	red effective / c ed to the affecte	losed. If the same problem of d department to provide new	ccurs within 5 improvement	consecutive action.
Closed									
TSHII Open	Status: F	Status; Remarks;		Appro			Process Owner Acknowledgment: (Receiving Sec		
Still Open QA Supervisor QA Asst. Manager Line Leader Department Head	Closed								
	Still Open		QA :	Supervisor	QA Ass	t. Manager	Line Leader	Depart	ment Head